IMPORTANT:
Waste Management &
City of Stockton Billing Transition

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► Nuevo proceso de facturación
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2021 RATES AND DISCOUNTS

<table>
<thead>
<tr>
<th>Trash Cart Size</th>
<th>30-gallon cart</th>
<th>60-gallon cart</th>
<th>90-gallon cart</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular Rates</td>
<td>$32.41</td>
<td>$41.05</td>
<td>$49.73</td>
</tr>
<tr>
<td>Senior Rate (65 or older)*</td>
<td>$29.18</td>
<td>$37.00</td>
<td>$44.80</td>
</tr>
<tr>
<td>Senior Below Median Income*</td>
<td>$25.96</td>
<td>$32.92</td>
<td>$39.86</td>
</tr>
<tr>
<td>Disabled Below Median Income Rate*</td>
<td>$29.18</td>
<td>$37.00</td>
<td>$44.80</td>
</tr>
</tbody>
</table>

All rates include Recycling and Organics service.
* Senior and Disabled Rate includes backyard service at no charge with doctor’s verification.

For more information on rates and discounts visit www.stocktonca.gov/garbagerates
NEW BILLING PROCEDURE

• Starting January 1, 2022 Waste Management will begin billing for trash, recycling and organics service.
• WM bills for three months of service at a time.
• Your first WM bill will arrive in January 2022 and cover services in January, February and March.
• First payment to WM is due by January 30, 2022. Delinquent invoices not paid within 90 days of receipt are subject to monthly late charges of a minimum of $3 or up to 1.5% of the non-paid balance amount. Due to the billing transition, late fees will not begin until July 2022.
• All questions regarding trash, recycling and organics billing should be directed to WM. You may also use the Ask Stockton tool on the City of Stockton’s website. www.stocktonca.gov
• **WM Customer Service:** 209.946.5711 (8 a.m. to 5 p.m., M-F) You can also email cssacramento@wm.com.

5 EASY WAYS TO PAY

- **Automatic Payment**
  Set up recurring payments with us at wm.com/myaccount.

- **Pay Through Your Financial Institution**
  Make a payment from your financial institution using your Customer ID.

- **One-Time Payment**
  At your desk or on the go, use wm.com or the WM mobile app for quick and easy payment.

- **Pay by Phone**
  Payable 24/7 using our automated system at 1-866-964-2729

- **Mail It**
  Write it, stamp it, mail it

NUEVO PROCESO DE FACTURACIÓN

- **Pago automático**
  Configure pagos recurrentes en wm.com/myaccount.

- **Pago a través de su institución financiera**
  Haga un pago en su institución financier usando su ID de cliente.

- **Pago único**
  En su computadora o teléfono, use WM.com o la app móvil de WM para un pago rápido y fácil.

- **Pago por teléfono**
  Las 24 horas del día, los siete días de la semana llamando al (866) 964-2729 y usando nuestro sistema automatizado.

- **Pago por correo**
  Escriba el cheque, métalo en un sobre, pegue una estampilla y envíelo por correo postal.

SPANISH TRANSLATION