October 21, 2021

Dear City of Stockton Utility Customer,

In 2022, Republic Services and Waste Management, will start billing customers directly for garbage and recycling services. The change in billing will take place in two phases based on the water service provider for your home.

You are receiving this letter because your residential property receives water from California Water Service (Cal Water), and the change will be effective January 1, 2022.

Effective January 1, 2022, you will receive three separate utility bills.

1. A garbage bill from your service provider - either Republic Services or Waste Management;

2. A City of Stockton bill for sewer and stormwater services; and,


Change from Monthly to Quarterly Billing

The first waste hauler bill will arrive in early January 2022. It will cover a 3-month period (quarterly) instead of one month. The first bill is for January, February, and March 2022 garbage and recycling services.

Payment Due Date

The January garbage bill will be due by January 30, 2022.

You can make “monthly” payments. For example, a quarterly bill amount of $125.49 can be paid in 3 installments of $41.83. If the invoice is not paid in full within 90 days, the bill will be considered late, and late fees may apply.
Payment Options

Both Republic Services and Waste Management offer a variety of ways to pay including autopay. Recurring payments can be setup directly with your waste hauler or through your financial institution. Other ways to pay include mobile app, pay-by-phone, or mail-in payments. You will receive a notice from your waste hauler explaining these payment options.

Garbage and Recycling Service Rates

Republic Services and Waste Management can only charge garbage rates established and adopted by the Stockton City Council. For more information about this billing change and a link to current rates, please visit www.stocktonca.gov/MyGarbageBill.

JODI ALMASSY
PUBLIC WORKS DIRECTOR

GRACE SMITH
SOLID WASTE MANAGER

JA:GS:MD