City of Stockton Wastewater Rate Adjustment

The City of Stockton Municipal Utilities Department is responsible for the collection, treatment and disposal of wastewater, also known as sewer. This vital service supports public health, provides high-quality, safe, and reliable wastewater services at the lowest possible cost, and also meets legal requirements, along with increasingly strict State and Federal Clean Water Standards and regulatory requirements.

After a series of public notices and meetings in accordance with Proposition 218, a new five-year rate plan was adopted by Resolution 2019-05-21-1506, at a Public Hearing on May 21, 2019.

Per Government Code 53756, notice is hereby given that an adjustment to wastewater rates will take place, effective July 1, 2021, as shown in the table enclosed. The 2021 wastewater rate adjustment is part of the five-year plan adopted by City Council in 2019. Rates impact all three customer classes:

- Residential, including single family, multi-family, and apartments;
- Commercial and institutional; and
- Industrial.

The rates for residential customers are a flat monthly service charge. Commercial, institutional (such as schools and churches), and industrial customers are charged a fixed monthly charge and a variable consumption charge.

The monthly fixed wastewater service charge is structured to recover a portion of the City’s fixed costs and overhead.

The variable consumption charge is designed to recover the costs of treating the estimated amount of wastewater discharged into the wastewater system (flow) and wastewater type (strength) generated by commercial, institutional and industrial customers.

Wastewater strength for commercial customers is identified as high, medium, or low, based on the type of activity occurring at a property.
For questions about water, wastewater or stormwater rates:
City of Stockton Municipal Utilities Department
1.866.786.5987 or 209.937.8700
www.stocktonca.gov/mud
E-mail: WaterFacts@stocktonca.gov

24-Hour Emergency Service
209.937.8341

For questions about utility bills or to start/stop service:
City of Stockton Utility Billing
425 N. El Dorado Street Stockton, CA 95202
209.937.8295

Service hours: 8:00 am – 5:00 pm
Monday – Friday (closed alternate Fridays)

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What Should I Flush Down the Toilet?

The City spends thousands of dollars each year removing debris from pipes and unclogging pumps.

Keep utility rates low by remembering one simple rule: flush only toilet paper.

All other products, including those labeled as "flushable," should be disposed of in the trash.

Flush only this:

Dispose of these in the trash: