

### California Issues “Stay at Home” Order on March 19, 2020

### San Joaquin County “Stay at Home” Order Updated May 8, 2020

Governor Newsom issued Executive Order N-33-20 (<https://covid19.ca.gov/img/N-33-20.pdf>) on March 19, 2020, which **orders all residents living in the State of California to stay home** or at their place of residence *except as needed to maintain continuity of operations of the Federal Critical Infrastructure Sectors* as outlined at: <https://www.cisa.gov/critical-infrastructure-sectors>.

**Updated – May 17, 2020 @ 3:00 p.m.**

#### WHAT ACTION DID THE COUNTY TAKE?

- The Director of Emergency Services of San Joaquin County issued a Stay at Home Order on March 20, 2020, revising it on March 21, 2020, March 26, 2020 and April 14, 2020.
  - On April 24, the San Joaquin County Public Health Officer and the Director of Emergency Services issued an amendment to the Stay at Home Order for the residents of San Joaquin County, which makes the following changes to the previous Order:
    - Permit faith-based organizations to hold services in a “drive-in” like manner if certain rules are followed. Services must occur outside.
    - Establish rules and distancing protocols allowing golf courses to resume limited operations.
    - Provide clarification to real estate agents on the ability to conduct in person tours to prospective buyers, and provides guidance to arborists, landscapers and gardeners on social distancing protocols.
  - On May 8, 2020, the San Joaquin County repealed and replaced the prior Stay at Home Order.
    - To view the updated order and associated protocols, please visit [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463)

## WHEN DID THE ORDERS TAKE EFFECT?

- The Governor's Executive Order went into effect ***immediately and remains in effect until further notice***. Additional information about Executive Order N-33-20 can be found at: <https://covid19.ca.gov/stay-home-except-for-essential-needs/>
- The County's Order went into effect at 5:00 p.m. on Friday, March 20, 2020; it was revised on March 21, 2020, on March 26, 2020, on April 14, 2020 and amended on April 24, 2020.
- Changes to the County's Order became effective at 12:00 p.m. on Friday, April 24, 2020, and remains in effect until it is rescinded in writing by the Health Officer.
- On May 8, 2020, the County repealed and replaced the Stay at Home Order; the updated order became effective at 11:59 a.m.
- Additional information can be found on the San Joaquin County website at: [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463)

## WHAT IS NEW ABOUT THE MAY 8, 2020 AMENDMENT TO THE ORDER?

- All businesses with a facility or job site in the City of Stockton, which is in San Joaquin County, that are allowed to operate under any State Public Health order, or local health order, are directed to maximize the number of employees who work from home.

## ARE THE ORDERS MANDATORY OR JUST GUIDANCE?

- The Governor's Executive Order, issued under the authority of California law, is mandatory.
- The County's Order is also mandatory and sets out detailed orders that must be followed.
  - Both Orders apply to all residents and all businesses within the City of Stockton.

## WILL THE ORDERS BE ENFORCED?

- The California Office of Emergency Services has been directed to take steps necessary to ensure compliance with the Governor's Executive Order.
- The San Joaquin County Director of Emergency Services has requested "[p]ursuant to Government Code sections 26602 and 41601...that the Sheriff and all chiefs of police in the County ensure compliance with and enforce [the] Order."
- It is a crime to violate either the Governor's Executive Order or the County's Stay at Home Order. Violations are punishable as misdemeanors subject to fine, jail time, or both.

- The City of Stockton will follow both the Governor's Executive Order and the County's Stay at Home Order. To the extent that there are conflicts between the Orders, the stricter language regarding compliance will be followed.
- **At this time, local law enforcement (Stockton Police Department) will educate the public on activities that are not permitted under the Orders. If the activities or operations continue, they will take further action, as violation of the orders is considered a misdemeanor under the law.**
- We ask that you comply with the orders and advise others to do the same. The goal is to contain the spread of the virus and protect the people of the State of California. This requires effort and sacrifice by each of us.

### WHY ARE THESE ORDERS IN PLACE?

- Due to the outbreak of the COVID-19 virus in the public, which is now a pandemic, there is a public health emergency throughout the County and the State. Some individuals who contract the COVID-19 virus have not symptoms or have mild symptoms, which means that they may not be aware they are carrying and spreading the virus. Because even people without symptoms can transmit the disease and evidences shows that it can easily spread, gatherings can result in preventable transmission of the virus. The scientific evidence shows that at this stage of the emergency, it is essential to slow virus transmission as much as possible to protect the most vulnerable and to prevent the health care system from being overwhelmed. One proven way to slow the transmission is to limit interactions among people to the greatest extent practicable. By reducing the spread of the COVID-19 virus, these Orders help reserve critical and limited healthcare capacity in the County.

### WHY NOW?

- With the increases in cases of confirmed COVID-19 in the County, and deaths, this order is necessary to slow the rate of spread. Additionally, this order implements Executive Order N-33-20, issued by Governor Newsom on March 19, 2020. Additionally, under the previous County order, the evidence suggests that individual efforts taken to date have been insufficient to reduce the transmission rate.

### IS THE ORDER MANDATORY OR JUST GUIDANCE?

- It is mandatory. This is a legal Order issued under the authority of California law. You are required to comply. It is critical for everyone to follow the Order to prevent the spread of COVID-19 and protect themselves, their loved ones, friends, neighbors and the whole community. All persons, businesses, and other entities are required to comply if they do not fall within the exemptions that are specified in the Order. Violation of or failure to comply with this Order is a misdemeanor punishable by fine, imprisonment or both.

## WHAT DOES SHELTER IN PLACE OR SHELTER AT HOME MEAN?

- The “Stay at Home” Order means to stay in your home and not leave unless necessary for one of the designated exceptions listed in the Order. Some reasons you would leave your home are to get food, to get a prescription, to see a doctor, to go to work (if your work is considered essential, as defined in the Order), to take your child(ren) to and from childcare, and to help people you care for to get the things they need to live and be healthy and save.

## AM I ALLOWED TO LEAVE MY HOME WHILE THIS ORDER IS IN EFFECT?

- You are also allowed to go outside to take care of pets, go on a walk, exercise outside, play golf, tennis, go boating, or engage in equestrian activities, so long as you do not congregate in a group and maintain at least six feet of distance between you and other people. Please remember:
  - Use of all City parks is limited until further notice. This includes closure of all park amenities and surfaces, such as playgrounds, playground equipment, dog parks, skate parks, basketball, futsal, tennis courts, ballfields, sports fields, picnic tables, etc.
  - Restrooms are locked, as paper products, hygiene and cleaning supplies are not available.
  - Members of the community may pass through parks while walking, biking or running. You may engage in activities with members of your household, such as playing catch, without accessing playing fields or using surfaces. Gathering of groups and organized activities are not allowed.
  - When in or passing through a park, please practice social distancing, which is to maintain at least six feet of distance from those who are not members of the same household.
- For a list of approved outdoor activities, please visit [www.stocktonca.gov/updates](http://www.stocktonca.gov/updates).

## WHAT DO I DO IF I SUSPECT THE ORDER IS BEING VIOLATED?

- To report a violation of the Order, please visit [www.stocktonca.gov/AskStockton](http://www.stocktonca.gov/AskStockton) and select “COVID-19 - Questions or Reports” from the upper-right corner of the screen.
- Call the non-emergency number for the Stockton Police Department: 209-937-8377.

## TRAVEL

### DOES THE ORDER ALLOW ME TO LEAVE THE COUNTY?

- The order allows travel out of the County only to perform essential activities or operate essential business. Californians should not travel significant distances and should stay close to home.

### CAN I TAKE PUBLIC TRANSPORTATION (BUS, TRAIN, BART)?

- Yes. However, public transit should only be used to perform “essential activities” to get to and from work to operate “essential businesses” or to provide “essential government functions” as defined above.
- When using public transportation, you should practice social distancing and maintain at least six (6) feet distance from one another, which is approximately two to three steps away, including when you are on the bus or trains.
- To help reduce the spread of COVID-19, some transportation schedules and services may have changed. Please call ahead or check online for changes:
  - [San Joaquin County Regional Transit District](#) (bus and dial-a-ride) – (209) 943-1111
  - [ACE Rail](#) (Altamont Corridor Express) – 1-800-411-RAIL (7245)
  - [AMTRAK](#) – 1-800-872-7245

### WHAT ARE “ESSENTIAL ACTIVITIES”?

- Besides the staffing of the businesses allowed to remain open, the Order specifies activities needed to maintain continuity of operation of the federal critical infrastructure sectors, critical government services, schools, childcare, and construction, including housing construction.
- Essential activities also include, engaging in activities or perform tasks essential to health and safety, or to the health and safety of their family or household members, such as, obtaining medical supplies or medication, visiting a health care professional, or obtaining supplies they need to work from home.
- To engage in outdoor activity, provided the individuals comply with Social Distancing Requirements, such as, walking, hiking, biking, running or equestrian activities.

## FOOD

### CAN I PURCHASE MEALS?

- Restaurants, cafes, food trucks, and similar establishments may remain open to supply meals to the public using delivery and carryout. You can also purchase prepared foods at grocery stores, supermarkets, certified farmers' markets, convenience stores, and other food retailers. Older Californians can call 1-833-544-2374 for non-urgent medical needs, to get meals delivered, track down prescriptions and other necessary services.

### HOW CAN I ACCESS FREE OR REDUCED-PRICE MEALS FOR MYSELF OR MY FAMILY?

- Schools, soup kitchens, food banks, and other entities that provide free or reduced priced food goods or meals to students or other members of the public are encouraged to continue providing these services. However, food provided by these establishments to the public may not be eaten on the premises but must instead be delivered or taken away for consumption. Contact 2-1-1 or visit [www.stocktonca.gov/AskStockton](http://www.stocktonca.gov/AskStockton) for more information.

## HEALTH

### HOW CAN I AVOID GETTING SICK?

- The best way to reduce the risk of getting sick, as with seasonal colds and flu, applies to COVID-19:
  - Wash hands with soap and water for at least 20-seconds as frequently as possible.
  - Stay home if you are sick.
  - Avoid groups and maintain at least six (6) feet distance from one another, which is approximately two to three steps away.
  - Covering coughs or sneezes (into the sleeve or elbow, not hands) and wash your hands with soap and water for at least 20-seconds after coughing or sneezing or use hand sanitizer if soap and water are not available
  - Avoid touching your face.
  - Regularly clean high-touch surfaces.
  - Not shaking hands.

## WHAT SHOULD I DO IF I AM FEELING SICK?

- Typically, human coronaviruses cause mild-to-moderate respiratory illness. Symptoms are wide ranging and can be similar to the flu, including fever, cough, shortness of breath, chills, repeated shaking with chills, muscle pain, headache, sore throat, or new loss of taste or smell
- COVID-19 can cause more severe respiratory illness.
- If you have any of the following emergency warning signs, you should contact your medical provider immediately: trouble breathing; persistent pain or pressure in the chest; new confusion; bluish lips or face.

## WHERE CAN I BE TESTED FOR COVID-19?

- If you are interested in being tested for COVID-19, make an appointment through OptumServe in Lodi at <https://lhi.care/covidtesting>. If you do not have internet access, call 1-888-634-1123. The test will be billed to your insurance or the State will pay, if you do not have insurance coverage. Appointments are available on weekdays.
- Testing through Project Baseline is provided free of charge, Monday through Saturday, near San Joaquin General Hospital. Complete an online screening at <https://www.projectbaseline.com/study/covid-19/>

## BUSINESS

### WHAT BUSINESSES ARE ALLOWED TO BE OPEN?

The State of California has established the Resilience Roadmap for reopening of businesses and activities which includes four (4) Stages. We are in early Stage 2. All allowable businesses and activities, must make modifications and comply with State Guidance and Checklists <https://covid19.ca.gov/industry-guidance/>, as well as any more restrictive County Order:

Services that protect public health, public safety, and provide essential needs:

- Pharmacies
- Banks
- Gas stations
- Car washes
- Outdoor museums
- Food – grocery stores, farmers markets, etc.
- Childcare
- Marinas/Boat Ramps
- Landscaping services
- Open gallery spaces
- Restaurants for take-out/delivery
- Office-based businesses
- Cleaning Services
- Pet grooming
- Other public spaces (with modifications)

Retailers can re-open for delivery or curbside pickup, along with the manufacturing and logistics sectors that support retail. Retail does not include persona services such as beauty salons, but does include the sale of goods, such as:

- Bookstores
- Sporting goods stores
- Clothing & Shoe Stores
- Home & furnishing stores
- Toy stores
- Florists
- Jewelry stores
- Music

### WHAT IS CLOSED?

- Personal services, such as nail salons, tattoo parlors, gyms and fitness studios
- Indoor museums, kid's museums and gallery spaces, zoos and libraries
- Nightclubs
- Live audience sports
- Hospitality services, such as bars and lounges
- Community centers, including public pools, playgrounds, and picnic areas
- Concert venues
- Hotels/lodging for leisure and tourism – non-essential travel
- Entertainment venues, such as movie theaters, pro sports, fanning, gambling and arcade venues
- Limited-capacity religious services and cultural ceremonies
- Festivals
- Higher education

### WHERE CAN I FIND GUIDANCE OR MORE INFORMATION?

- Please visit the State of California Resilience Roadmap: [www.covid19.ca.gov/roadmap](http://www.covid19.ca.gov/roadmap)
- California Department of Public Health: [www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Local-Variance-Attestations.aspx](http://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Local-Variance-Attestations.aspx)
- City of Stockton Open/Closed Business Operations List: [www.stocktonca.gov/updates](http://www.stocktonca.gov/updates) or [www.stocktonca.gov/files/COS\\_Open\\_Closed\\_Businesses\\_2020\\_05\\_12.pdf](http://www.stocktonca.gov/files/COS_Open_Closed_Businesses_2020_05_12.pdf)

### WHAT IF MY BUSINESS IS NOT LISTED?

- The Order retains the prior requirement that all non-exempt businesses in the County cease operations, but adds that they may perform Minimum Basic Operations, as defined in Section 11 of the County Order as: <https://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463>
  - a. The minimum necessary activities to maintain and protect the value of the business's inventory and facilities; ensure security, safety, and sanitation; process payroll and employee benefits; provide for the delivery of existing inventory directly to residences or businesses; and related functions.



- b. The minimum necessary activities to facilitate owners, employees, and contractors of the business being able to continue to work remotely from their residences, and to ensure that the business can deliver its service remotely.

## **OTHER FREQUENTLY ASKED QUESTIONS**

### **IS THE CITY OF STOCKTON SHUTTING DOWN?**

- No. Essential government functions will continue, including first responders, emergency management personnel, emergency dispatchers, law enforcement, electric utility, water, wastewater, and collection of solid waste. Other government functions or offices are working on reduced schedules or closed as part of the effort to fight the community spread of COVID-19.
- Detailed information on City of Stockton public counters, offices and location closures is found at [www.stocktonca.gov/updates](http://www.stocktonca.gov/updates). We are available to assist you by telephone, email and through online services.
- City personnel in these critical roles will continue to serve the community to ensure the continuance of vital City services.

### **CAN REAL ESTATE OFFICES CONTINUE TO OPERATE AND HOLD OPEN HOUSES?**

- Open houses are not allowed. Real Estate office functions may be carried out provided the distancing protocols contained in the Order are implemented.

### **CAN NEW HOME SALES OFFICES (MODEL HOMES SALES OFFICES) CONTINUE TO OPERATE?**

- If the model home is being used like an open house with unrestricted public access, they may not operate. New home sales offices should adopt the same protocols that apply to real estate agents.

### **I'M SEARCHING FOR MY NEW HOME. MAY I ATTEND OPEN HOUSES TO LOOK AT PROPERTIES I'M INTERESTED IN?**

- If a virtual viewing is not feasible, in-person showings shall be limited to "serious" potential buyers. "Serious" potential buyers are those who have provided verifications of funds and lender prequalification letters to show they are able to purchase the property that is the subject of the showing.
- The in-person showings must be by appointment with no more than two visitors at a time residing within the same household or living unit and one individual showing the unit.
- These services must be carried out in compliance with Social Distancing Requirements as defined in the Order.

- Real estate agents are required to follow the guidelines published by the California Association of Realtors to the extent they do not conflict with the Order. <https://www.carcovidupdates.org/best-practices-guidelines>

#### **ARE CAMPGROUNDS AND RECREATIONAL VEHICLE (RV) PARKS OPEN?**

- Yes. Campgrounds and RV parks that offer services for “residences,” such as water, electricity and sewer to individuals who reside full time in their recreational vehicles, constitute an essential service and are allowed to continue operating.
- Campgrounds and RV parks that are merely recreational are to remain closed.

#### **CAN MY LANDSCAPING COMPANY OPERATE?**

- Yes. Arborists, landscapers, gardeners, and similar professionals who provide services necessary to maintain the safety, sanitation, and essential operations of residences and businesses provided that all of the following protocols are followed:
  - Social distancing practices are maintained while providing the service and during payment.
  - Any shared equipment is cleaned between users.
  - Crewmembers who are not members of the same household do not travel in the same vehicle.

#### **CAN I LEAVE MY HOME TO SEE A DOCTOR OR FOR OTHER HEALTHCARE NEEDS?**

- Yes. The County’s Order allows residents to leave their residence to work for or to obtain services at “hospitals, clinics, dentists, pharmacies, pharmaceutical and biotechnology companies, other healthcare facilities, healthcare suppliers, home healthcare service providers, mental health providers, or any related and/or ancillary healthcare services.”
- [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463)

#### **CAN I LEAVE HOME TO VISIT FRIENDS OR FAMILY MEMBERS IF THERE IS NO URGENT NEED?**

- For your safety as well as their safety, we need to help each other fight the spread of COVID-19 in our communities by staying home. However, the County’s Order permits the attendance at “private gatherings or not more than six nonrelatives in a home or place of residence. Participants should practice social distancing at all times at such gatherings.”

#### **WILL I STILL RECEIVE MAIL AND DELIVERIES?**

- Yes. You will still receive mail and other deliveries at your home.

**CAN I STILL ORDER ONLINE AND RECEIVE MY ORDER AT HOME?**

- Yes.

**CAN I LEAVE HOME TO GO TO MY CHURCH, SYNAGOGUE, OR MOSQUE?**

- Faith-based organizations are permitted to hold services in a “drive-in” like manner if certain rules are followed.
  - Services must occur outside.
  - Only people from the same household can attend per car.
  - Individuals must stay inside their cars during the entire service.
  - All social distancing protocols are still required.
  - Places of worship can also offer remote access to services, such as emails, video streaming, or teleconference.

**SHOULD I STOCK UP ON FOOD, NECESSITIES LIKE TOILET PAPER, AND ON MEDICINES?**

- No. You will continue to be able to purchase these items whenever you need them, as stores selling necessary items like grocery stores, pharmacies, and hardware stores will remain open. Please continue to buy your normal quantities of these items on the same schedule you normally do. This will ensure that there is enough for everyone.

**IF MY CHILD’S SCHOOL IS PROVIDING FOOD OR MEALS, CAN I LEAVE HOME TO GO TO THE SCHOOL TO PICK UP THE FOOD OR MEALS?**

- Yes.

**WILL MY GARBAGE BE PICKED UP EACH WEEK?**

- Yes. Republic Services and Waste Management – the solid waste and recycling companies that provide services with the City of Stockton – will continue to provide weekly curbside collection of trash, recycling and organics. Residents should continue to place wheeled carts at curbside on scheduled collection days.

**WILL SPECIAL WASTE COLLECTIONS SERVICES STILL BE COLLECTED?**

- To protect workers from contact with potentially contaminated items, Republic Services and Waste Management will suspend special waste collections services effective March 30, 2020. These services have been discontinued until further notice.

- Suspended services include materials placed outside of wheeled carts or containers and collections by appointment such as:
  - Clean Sweep by Appointment
  - Paid Bulky Waste Collection
  - Bags with Extra Service Stickers

### **WILL STREET SWEEPING CONTINUE?**

- Street Sweeping will continue, as scheduled.
  - To learn more about these services and verify your street sweeping day, please visit [www.stocktonca.gov/streetsweeping](http://www.stocktonca.gov/streetsweeping).

### **I'M USING THE STAY AT HOME ORDER TO DO SPRING CLEANING. CAN I DONATE UNWANTED ITEMS?**

- For donations of any kind, please call ahead to make sure that the location is considered an essential service with ability to accept items under current gathering and social distancing requirements.
- Please do not place items at or near thrift stores and donation bins during the Stay at Home period.

### **ARE NON-PROFIT ORGANIZATIONS ALLOWED TO CONTINUE TO OPERATE?**

- If they provide support to open sectors as described in the Order, they can and should continue providing those services. This would include non-profits operating food pantries, providing housing for homeless residents, and many other critical services.

### **ARE THE COUNTY LANDFILLS & HOUSEHOLD HAZARDOUS WASTE FACILITIES AVAILABLE TO SELF-HAUL JUNK AND WASTE?**

- The Lovelace Road Material Recovery Facility and Transfer Station, North County Recycle Center and Landfill, and the Household Hazardous Waste Facility are open. Please visit <https://www.sjgov.org/solidwaste/> for criteria and commercial garbage service.
- Only electronic payment will be accepted.

### **ARE PRIVATE RECYCLING CENTERS ALLOW TO OPERATE?**

- Recycling centers can operate and are required to adopt and implement the County Ordered social distancing protocols. (See appendix A of the County Order)

**These Frequently Asked Questions will be updated as necessary and will be posted to the City's webpage at [www.stocktonca.gov/updates](http://www.stocktonca.gov/updates).**