

### California Issues “Stay at Home” Order on March 19, 2020

### San Joaquin County “Stay at Home” Order Updated April 14, 2020

### Amended April 24, 2020

Governor Newsom issued Executive Order N-33-20 (<https://covid19.ca.gov/img/N-33-20.pdf>) on March 19, 2020, which **orders all residents living in the State of California to stay home** or at their place of residence *except as needed to maintain continuity of operations of the Federal Critical Infrastructure Sectors* as outlined at: <https://www.cisa.gov/critical-infrastructure-sectors>.

**Updated – May 4, 2020 @ 12:00 p.m.**

#### WHAT ACTION DID THE COUNTY TAKE?

- The Director of Emergency Services of San Joaquin County issued a Stay at Home Order on March 20, 2020, revising it on March 21, 2020, March 26, 2020 and April 14, 2020.
  - On April 24, the San Joaquin County Public Health Officer and the Director of Emergency Services issued an amendment to the Stay at Home Order for the residents of San Joaquin County, which makes the following changes to the previous Order:
    - Permit faith-based organizations to hold services in a “drive-in” like manner if certain rules are followed. Services must occur outside.
    - Establish rules and distancing protocols allowing golf courses to resume limited operations.
    - Provide clarification to real estate agents on the ability to conduct in person tours to prospective buyers, and provides guidance to arborists, landscapers and gardeners on social distancing protocols.
    - View Stay at Home Order at [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463)

## WHEN DID THE ORDERS TAKE EFFECT?

- The Governor's Executive Order went into effect ***immediately and remains in effect until further notice***. Additional information about Executive Order N-33-20 can be found at: <https://covid19.ca.gov/stay-home-except-for-essential-needs/>
- The County's Order went into effect at 5:00 p.m. on Friday, March 20, 2020; it was revised on March 21, 2020, on March 26, 2020, on April 14, 2020 and amended on April 24, 2020.
- The County's most current changes to the Order became effective at 12:00 p.m. on Friday, April 24, 2020, and remains in effect until it is rescinded in writing by the Health Officer.
- Additional information can be found on the San Joaquin County website at: [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463)

## WHAT IS NEW ABOUT THE APRIL 24, 2020 AMENDMENT TO THE ORDER?

- The Order amends the April 14 Order issued by the San Joaquin County Public Health Officer and San Joaquin County Director of Emergency Services. The amendment addresses four areas:
  - Permits faith-based organizations to hold services in a "drive-in" like manner if certain rules are followed. Services must occur outside. Only people from the same household can attend per car. Individuals must stay inside their cars during the entire service. All social distancing protocols are still required. See paragraph 11 of the Order: [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463)
  - Allows serious potential buyers (i.e. buyers who have provided verification of funds or lender prequalification letters) to view a house in-person before the current resident has moved out. In-person showings must be by appointment with no more than two visitors at a time from the same household and one individual showing the unit. All social distancing protocols are still required. Real estate agents are required to follow the guidelines published by the California Association of Realtors to the extent they do not conflict with this Order: <https://www.carcovidupdates.org/best-practices-guidelines>
  - Provides guidance to arborists, landscapers, and gardeners on physical distancing protocols that must be implemented. Social distancing practices are maintained while providing any service and during payment. Any shared equipment is cleaned between users. Crewmembers who are not members of the same household must not travel in the same vehicle.
  - Establishes a set of more than 50 rules for local golf courses to resume limited operations, including the following: All clubhouse and indoor facilities, locker rooms, public seating and practice putting greens will remain closed; water dispensers, bunker rakes and ball washers will be removed; tee time intervals will be extended with players waiting in cars until tee time; increased golf course sanitation measures; social distancing protocols for players and

staff is required to the best extent possible. See paragraph 14 of the Order and Attachment A: [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463)

### ARE THE ORDERS MANDATORY OR JUST GUIDANCE?

- The Governor’s Executive Order, issued under the authority of California law, is mandatory.
- The County’s Order is also mandatory and sets out detailed orders that must be followed by the residents of San Joaquin County.
  - Both Orders apply to everyone within the City of Stockton.

### WILL THE ORDERS BE ENFORCED?

- The California Office of Emergency Services has been directed to take steps necessary to ensure compliance with the Governor’s Executive Order.
- The San Joaquin County Director of Emergency Services has requested “[p]ursuant to Government Code sections 26602 and 41601...that the Sheriff and all chiefs of police in the County ensure compliance with and enforce [the] Order.”
- It is a crime to violate either the Governor’s Executive Order or the County’s Stay at Home Order. Violations are punishable as misdemeanors subject to fine, jail time, or both.
- The City of Stockton will follow both the Governor’s Executive Order and the County’s Stay at Home Order. To the extent that there are conflicts between the Orders, the stricter language regarding compliance will be followed.
- **At this time, local law enforcement (Stockton Police Department) will educate the public on activities that are not permitted under the Orders. If the activities or operations continue, they will take further action, as violation of the orders is considered a misdemeanor under the law.**
- We ask that you comply with the orders and advise others to do the same. The goal is to contain the spread of the virus and protect the people of the State of California. This requires effort and sacrifice by each of us.

### WHY WAS THE GOVERNOR’S EXECUTIVE ORDER ISSUED?

- The Governor’s Executive Order is necessary to preserve public health and safety, and to ensure the healthcare delivery system can serve all, as well as prioritizing those at the highest risk and vulnerability.

## WHAT DOES SHELTER IN PLACE OR SHELTER AT HOME MEAN?

- Shelter in place is a term used in emergency preparedness. In this situation, what it really means is to stay at home and not leave unless necessary for a designated “essential activity.” For most people, this means you and those you live with should remain at home.
- You can leave your home for specified reasons to make sure you have the necessities of life such as getting food and medical supplies.
- You are also allowed to go outside to take care of pets, go on a walk, exercise outside, play golf, **tennis**, or engage in equestrian activities, so long as you do not congregate in a group and maintain at least six feet of distance between you and other people. **Please remember:**
  - All City parks are now closed to community use until further notice. This closure includes all parks and park activities, such as playgrounds, playground equipment, dog parks, skate parks, basketball, futsal, tennis courts, ballfields, sports fields, picnic tables, etc.
  - Restrooms are locked, as paper products, hygiene and cleaning supplies are not available.
  - Members of the community may pass through parks while walking, biking or running. Gathering of groups and organized activities are not allowed.
  - When passing through the park, please practice social distancing, which is to maintain at least six feet of distance from those who are not members of the same household.
- Additionally, you are permitted to perform Minimum Basic Operations at a non-essential business, provided that owners, employees, and contractors comply with Social Distancing Requirements while carrying out such operations:
  - The minimum necessary activities to maintain and protect the value of the business’ inventory and facilities; ensure security, safety, and sanitation; process payroll and employee benefits; provide for the delivery of existing inventory directly to residences or businesses; and related functions.
  - The minimum necessary activities to facilitate owners, employees, and contractors of the business being able to continue to work remotely from their residences, and to ensure that the business can deliver its service remotely.
  - All non-essential businesses carrying out Minimum Basic Operations shall prepare, post and implement a Social Distancing Protocol at each facility or job site at which they are maintaining operations, as specified in Section 12 of the Order, available at [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463)
- If you are sick, you should stay at home and, to the extent you can, isolate yourself from others you live with.

- Continue to take social distancing precautions, being sure to cover your mouth and nose if you cough or sneeze, wash your hands with soap and water for at least 20-seconds or use hand sanitizer if not available.
  - Singing the “Happy Birthday” song through twice is approximately 20-seconds.

#### **WHAT BUSINESSES WILL BE OPEN?**

- Gas Stations
- Pharmacies
- Grocery stores, farmers markets, food banks, convenience stores, take-out and delivery restaurants
- Banks
- Laundromats/laundry services
- Real estate service providers, including, but not limited to real estate agents, escrow agents, notaries and title companies.
- Golf courses
- Campgrounds and RV Parks that provide services for individuals who live in their recreational vehicles full time.
  - For a more detailed list of businesses that are allowed to remain open, visit [www.stocktonca.gov/updates](http://www.stocktonca.gov/updates).

Essential state and local government functions will also remain open, including law enforcement and offices that provide essential government programs and services, such as electricity, water, and wastewater, among others.

#### **WHAT BUSINESSES WILL BE CLOSED UNDER THE ORDERS?**

- Dine-in restaurants
- Bars and nightclubs
- Entertainment venues
- Gyms and fitness studios
- Convention Centers
- Public events and gatherings
- Hair and Nail Salons

- Campgrounds and RV Parks that provide exclusively recreational services.
  - For a more detailed list of businesses that are to remain closed, visit [www.stocktonca.gov/updates](http://www.stocktonca.gov/updates).

Under the County's Order the following businesses are also closed:

- Wineries and brewpubs
- Bingo Halls
- Card Rooms

### WHAT ARE "ESSENTIAL ACTIVITIES"?

- Besides the staffing of the businesses allowed to remain open, the Order specifies activities needed to maintain continuity of operation of the federal critical infrastructure sectors, critical government services, schools, childcare, and construction, including housing construction.
- Essential activities also include, engaging in activities or perform tasks essential to health and safety, or to the health and safety of their family or household members, such as, obtaining medical supplies or medication, visiting a health care professional, or obtaining supplies they need to work from home.
- To engage in outdoor activity, provided the individuals comply with Social Distancing Requirements, such as, walking, hiking, biking, running or equestrian activities.

### WHAT ARE "ESSENTIAL BUSINESSES"?

- The following link defines "essential businesses" and will provide guidance: <https://www.cisa.gov/critical-infrastructure-sectors>

**There are 16 "critical infrastructure sectors" identified by the Federal Government:**

- Chemical
- Commercial facilities
- Communications
- Critical manufacturing
- Dams
- Defense industrial base
- Emergency services
- Energy

- Financial service
- Food and agriculture
- Government facilities
- Health care and public health
- Information technology
- Nuclear reactors, materials and waste
- Transportation systems
- Water and wastewater systems
- Additional guidance can be found in *Memorandum on Identification of Essential Critical Infrastructure Worker During COVID-19 Response*, issued on March 19, 2020 by the US Department of Homeland Security - <https://www.cisa.gov/news/2020/03/19/cisa-releases-guidance-essential-critical-infrastructure-workers-during-covid-19>
- The State of California has determined that the construction of residential housing is an Essential Business (<https://covid19.ca.gov/>).
- Please also review the State Public Health Officer designated list of “Essential Critical Infrastructure Workers” to protect communities, while ensuring continuity of functions critical to public health and safety, as well as economic and national security. List available at <https://covid19.ca.gov/img/EssentialCriticalInfrastructureWorkers.pdf>
- “Essential businesses” should follow social distancing guidelines in the workplace.

#### **WHAT IF MY BUSINESS DOES NOT SUPPORT ESSENTIAL CRITICAL INFRASTRUCTURE? DOES THIS ORDER REQUIRE THAT I SHUT DOWN MY BUSINESS FACILITY?**

- No. The Order retains the prior requirement that all non-essential businesses in the County cease operations, but adds that they may perform Minimum Basic Operations. Minimum Basic Operations are defined in Section 11 of the San Joaquin County Stay at Home Order, effective April 14, 2020, as:
  - The minimum necessary activities to maintain and protect the value of the business’s inventory and facilities; ensure security, safety, and sanitation; process payroll and employee benefits; provide for the delivery of existing inventory directly to residences or businesses; and related functions.
  - The minimum necessary activities to facilitate owners, employees, and contractors of the business being able to continue to work remotely from their residences, and to ensure that the business can deliver its service remotely. Non-essential businesses performing Minimum Basic Operations are required to adopt and post a Social Distancing Protocol.

## OTHER FREQUENTLY ASKED QUESTIONS

### WHAT ARE SOCIAL DISTANCING GUIDELINES?

- The best way to reduce the risk of getting sick, as with seasonal colds and flu, applies to COVID-19:
- Wash hands with soap and water for at least 20-seconds as frequently as possible.
- Stay home if you are sick.
- Avoid groups and maintain at least six (6) feet distance from one another, which is approximately two to three steps away.
- Covering coughs or sneezes (into the sleeve or elbow, not hands) and wash your hands with soap and water for at least 20-seconds after coughing or sneezing or use hand sanitizer if soap and water are not available
- Avoid touching your face.
- Regularly clean high-touch surfaces.
- Not shaking hands.

### IS THE CITY OF STOCKTON SHUTTING DOWN?

- No. Essential government functions will continue, including first responders, emergency management personnel, emergency dispatchers, law enforcement, electric utility, water, wastewater, and collection of solid waste. Other government functions or offices are working on reduced schedules or closed as part of the effort to fight the community spread of COVID-19.
- Detailed information on City of Stockton public counters, offices and location closures is found at [www.stocktonca.gov/updates](http://www.stocktonca.gov/updates). We are available to assist you by telephone, email and through online services.
- City personnel in these critical roles will continue to serve the community to ensure the continuance of vital City services.

### CAN REAL ESTATE OFFICES CONTINUE TO OPERATE AND HOLD OPEN HOUSES?

- Open houses are not allowed. Real Estate office functions may be carried out provided the distancing protocols contained in the Order are implemented.

### CAN NEW HOME SALES OFFICES (MODEL HOMES SALES OFFICES) CONTINUE TO OPERATE?

- If the model home is being used like an open house with unrestricted public access, they may not operate. New home sales offices should adopt the same protocols that apply to real estate agents.

**I'M SEARCHING FOR MY NEW HOME. MAY I ATTEND OPEN HOUSES TO LOOK AT PROPERTIES I'M INTERESTED IN?**

- If a virtual viewing is not feasible, in-person showings shall be limited to “serious” potential buyers. “Serious” potential buyers are those who have provided verifications of funds and lender prequalification letters to show they are able to purchase the property that is the subject of the showing.
- The in-person showings must be by appointment with no more than two visitors at a time residing within the same household or living unit and one individual showing the unit.
- These services must be carried out in compliance with Social Distancing Requirements as defined in the Order.
- Real estate agents are required to follow the guidelines published by the California Association of Realtors to the extent they do not conflict with the Order. <https://www.carcovidupdates.org/best-practices-guidelines>

**ARE CAMPGROUNDS AND RECREATIONAL VEHICLE (RV) PARKS OPEN?**

- Yes. Campgrounds and RV parks that offer services for “residences,” such as water, electricity and sewer to individuals who reside full time in their recreational vehicles, constitute an essential service and are allowed to continue operating.
- Campgrounds and RV parks that are merely recreational are to remain closed.

**CAN MY LANDSCAPING COMPANY OPERATE?**

- Yes. Arborists, landscapers, gardeners, and similar professionals who provide services necessary to maintain the safety, sanitation, and essential operations of residences and businesses provided that all of the following protocols are followed:
  - Social distancing practices are maintained while providing the service and during payment.
  - Any shared equipment is cleaned between users.
  - Crewmembers who are not members of the same household do not travel in the same vehicle.

**CAN I LEAVE MY HOME TO PLAY GOLF IN LOCAL GOLF COURSES?**

- Yes. All local public and private golf courses may open for limited operations provided that the courses fully implement the protocols contained in Exhibit A of the Order.
- Golf Clubs that are licensed to, and elect to serve food for pick-up or delivery shall prepare, post and implement a Social Distancing Protocol at each facility where food is served, as specified in Section 12. Social distancing shall be required for all persons.

- View paragraph 14 of the Order at [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463) and Exhibit A at <https://www.sjgov.org/covid19/>

### **CAN I LEAVE MY HOME TO SEE A DOCTOR OR FOR OTHER HEALTHCARE NEEDS?**

- Yes. The County’s Order allows residents to leave their residence to work for or to obtain services at “hospitals, clinics, dentists, pharmacies, pharmaceutical and biotechnology companies, other healthcare facilities, healthcare suppliers, home healthcare service providers, mental health providers, or any related and/or ancillary healthcare services.”
- [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463)

### **CAN I LEAVE HOME TO VISIT FRIENDS OR FAMILY MEMBERS IF THERE IS NO URGENT NEED?**

- For your safety as well as their safety, we need to help each other fight the spread of COVID-19 in our communities by staying home. However, the County’s Order permits the attendance at “private gatherings or not more than six nonrelatives in a home or place of residence. Participants should practice social distancing at all times at such gatherings.”

### **CAN I GO FOR A WALK/RUN, WALK MY DOG OR PARTICIPATE IN OUTDOOR ACTIVITIES?**

- Yes. So long as outside recreational activities do not involve close contact with other people and social distancing is maintained.
- The County’s Order specifically permits residents to engage in outdoor activity, provided the individuals comply with social distancing guidelines, such as walking, hiking, biking, running, golfing, **playing tennis** or equestrian activities.

### **CAN I GO TO A PARK OR ON A HIKE?**

- All City parks are now closed to community use until further notice. This closure includes all parks and park activities, such as playgrounds, dog parks, skate parks, basketball, futsal, tennis courts, ballfields, sports fields, picnic tables, etc.
- Restrooms are locked, as paper products, hygiene and cleaning supplies are not available.
- Members of the community may pass through parks while walking biking or running. Gathering of groups and organized activities are not allowed.
- When passing through the park, please practice social distancing, which is to maintain at least six feet of distance from those who are not members of the same household.

**WILL I STILL RECEIVE MAIL AND DELIVERIES?**

- Yes. You will still receive mail and other deliveries at your home.

**CAN I STILL ORDER ONLINE AND RECEIVE MY ORDER AT HOME?**

- Yes.

**CAN I TAKE PUBLIC TRANSPORTATION (BUS, TRAIN, BART)?**

- Yes. However, public transit should only be used to perform “essential activities” to get to and from work to operate “essential businesses” or to provide “essential government functions” as defined above.
- When using public transportation, you should practice social distancing and maintain at least six (6) feet distance from one another, which is approximately two to three steps away, including when you are on the bus or trains.
- To help reduce the spread of COVID-19, some transportation schedules and services may have changed. Please call ahead or check online for changes:
  - [San Joaquin County Regional Transit District](#) (bus and dial-a-ride) – (209) 943-1111
  - [ACE Rail](#) (Altamont Corridor Express) – 1-800-411-RAIL (7245)
  - [AMTRAK](#) – 1-800-872-7245

**CAN I LEAVE HOME TO GO TO MY CHURCH, SYNAGOGUE, OR MOSQUE?**

- Faith-based organizations are permitted to hold services in a “drive-in” like manner if certain rules are followed.
  - Services must occur outside.
  - Only people from the same household can attend per car.
  - Individuals must stay inside their cars during the entire service.
  - All social distancing protocols are still required.
  - Places of worship can also offer remote access to services, such as emails, video streaming, or teleconference.

**SHOULD I STOCK UP ON FOOD, NECESSITIES LIKE TOILET PAPER, AND ON MEDICINES?**

- No. You will continue to be able to purchase these items whenever you need them, as stores selling necessary items like grocery stores, pharmacies, and hardware stores will remain open. Please continue to buy your normal quantities of these items on the same schedule you normally do. This will ensure that there is enough for everyone.

**IF MY CHILD'S SCHOOL IS PROVIDING FOOD OR MEALS, CAN I LEAVE HOME TO GO TO THE SCHOOL TO PICK UP THE FOOD OR MEALS?**

- Yes.

**WILL MY GARBAGE BE PICKED UP EACH WEEK?**

- Yes. Republic Services and Waste Management – the solid waste and recycling companies that provide services with the City of Stockton – will continue to provide weekly curbside collection of trash, recycling and organics. Residents should continue to place wheeled carts at curbside on scheduled collection days.

**WILL SPECIAL WASTE COLLECTIONS SERVICES STILL BE COLLECTED?**

- To protect workers from contact with potentially contaminated items, Republic Services and Waste Management will suspend special waste collections services effective March 30, 2020. These services have been discontinued until further notice.
- Suspended services include materials placed outside of wheeled carts or containers and collections by appointment such as:
  - Clean Sweep by Appointment
  - Paid Bulky Waste Collection
  - Bags with Extra Service Stickers

**WILL STREET SWEEPING CONTINUE?**

- Street Sweeping will continue, as scheduled.
  - To learn more about these services and verify your street sweeping day, please visit [www.stocktonca.gov/streetsweeping](http://www.stocktonca.gov/streetsweeping).

**I'M USING THE STAY AT HOME ORDER TO DO SPRING CLEANING. CAN I DONATE UNWANTED ITEMS?**

- For donations of any kind, please call ahead to make sure that the location is considered an essential service with ability to accept items under current gathering and social distancing requirements.
- Please do not place items at or near thrift stores and donation bins during the Stay at Home period.

**IF WE ARE TO STAY AT HOME, ISN'T IT PRODUCTIVE TO CLEAN THE HOUSE AND YARD TAKING ADVANTAGE OF THIS TIME?**

- While this may be productive, we encourage you to comply with the Order issued on April 24, which prohibits all non-essential travel.
- The pertinent portion of that Order, at [www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463](http://www.sjgov.org/WorkArea/DownloadAsset.aspx?id=32463), would not seem to allow trips to dispose of yard debris or junk that has collected in your garage over several years.
  - If you do have a reason to deem these trips essential, the County-owned Foothill Landfill and Tracy Disposal Material Recovery Facility are still open to all customers because they can safely comply with the County's Stay at Home Order.
  - See <https://www.sjgov.org/solidwaste/> for the address and operating hours of those facilities.
- We thank you for your patience and understanding, while we all adjust to these changes.

**ARE THE COUNTY LANDFILLS AVAILABLE TO SELF-HAUL JUNK AND WASTE?**

- Garbage disposal is a critical essential service just like grocery stores. Grocery stores have made changes to their hours and procedures to minimize transmission of the COVID-19 virus, and so have the County landfills.
- Foothill Landfill and Tracy Disposal Material Recovery Facility are still open to all customers because they can safely comply with the County's Stay at Home Order.
  - While these facilities are open to all customers, we are urging residents to limit non-essential disposal trips and travel in order to comply with the Health Officer's orders to eliminate non-essential trips.
- Only commercially collected garbage is being received at Lovelace Transfer Station and North County Recycling Center and Landfill to minimize public contact with staff so that the County will have sufficient staff to continue processing and disposing of garbage through the duration of this emergency.

**WHAT OPTIONS DO I HAVE TO DISPOSE OF WASTE OR JUNK?**

- Currently the only facilities in San Joaquin County accepting self-haul waste are the County-owned Foothill Landfill near Linden and Tracy Disposal Material Recovery Facility.
- You may also call Republic Services and Waste Management — the solid waste and recycling companies that provide services with the City of Stockton — to see if they can provide bin service or a bulk pickup.

**WHO DO I CALL IF I SUSPECT THE ORDER IS BEING VIOLATED?**

- If you would like to report a suspected violation of the Order, you may call the Stockton Police Department nonemergency telephone number: (209) 937-8377.

**These Frequently Asked Questions will be updated as necessary and will be posted to the City's webpage at [www.stocktonca.gov/updates](http://www.stocktonca.gov/updates).**