Disability Notification

The primary concern of the Stockton Fire Department is safety for everyone we protect. This applies to all citizens, regardless of their abilities. The Stockton Fire Department has a special procedure that is intended to provide an extra measure of safety for people who are physically disabled.

When you call 9-1-1, the address is printed automatically to the responding units. There is a “Residential Premise History” that can be added to this automatic print-out so the responding help is aware of special needs at the location.

It is essential that the location of a person with disabilities is known by the first responding unit so they can concentrate their rescue and firefighting efforts on the area that can make the biggest impact and resolution of the emergency.

To complete your Residential Premise History these steps must be taken:

1. Go to Stockton Fire Department website: http://www.stocktongov.com/fire/
2. Under the Safety section, click the Brochure link.
3. Scroll down to #11- Fire and Burn Safety for People with Disabilities. Click on the link.
4. Print and completely fill out the Residential Premise History Form.
5. Mail Residential Premise History Form to:
   City Hall/Stockton Fire Department
   425 N. El Dorado Street
   Stockton, CA 95203

This information will expire in one year from entry date. Please notify us if your status or address changes.
Plan Ahead for
Discuss with those you live with or near what you should do in case of a fire. Develop an escape plan. Be sure to practice this plan with your family and neighbors. Their assistance may be critical in helping you escape.

Live Near an Exit
If you live in an apartment or a two-story house, try to occupy a residence on the ground floor. Be sure to have a telephone by your bed. Being close to an exit on the ground floor will help you escape more efficiently. If you can, crawl low in smoke, the air will be cleaner and cooler near the floor. If necessary or possible, have a ramp constructed for emergency exits.

Install Smoke Detectors
Working smoke detectors can make a critical difference in a fire. Test them once a month and change batteries once a year. There are many devices available for those hard of hearing and the deaf such as vibrating alarms or alarms with flashing lights.

Get Out, Stay Out
Know two ways out of every room. If one exit is a window, you need to know how to open it. Never use an elevator, it may take you to the fire. Move quickly and leave all possessions behind. Never go back in, you may not be able to get back out.

First Aid
The best way to heal a burn is to run cool clear water on it. DO NOT use ice, ointments, butter or grease because the oil will keep the heat in, and ice could further damage the skin. If the burn is the size of your palm, blistered or charred you should seek medical aid immediately.

Stop, Drop and Roll
If your clothing catches fire, stop down and roll. This will smother the fire. Try to cover your face with your hands for protection. If you have physical limitations, someone may need to smother the fire with a blanket or rug.

Get Help
Call 9-1-1 if you ever need help. Make sure your address can be seen clearly from the street and tell the dispatcher about your special needs. If you are trapped inside give them the exact room location.

If You Are Trapped
Put closed doors between you and smoke. Stuff cracks and cover vents to keep smoke out. If there is a phone in the room call 9-1-1 and tell them where you are trapped. Keep low, put a wet cloth over your nose and wait at the window. Signal with a sheet or flashlight and NEVER break the window while you are waiting.

Check Out Appliances
Make sure all plugs and cords are in good condition, and repair or replace them. It is better to replace them than risk them starting a fire. Space heaters should be at least 3 feet away from anything that will burn, including drapes, furniture and you.

Be Kitchen Wise
Be especially careful in lighting matches or lighters when using the stove. Wear snug fitting or short sleeves when you cook. If a pan catches fire use a lid to put it out.

Be Wary of Smoking
If you smoke or allow others to in your home, have large deep ashtrays available. Do not empty ashtrays until they are soaked in water. Never smoke in bed or after taking medication that could make you drowsy.