

Welcome to VoicePermits!

In an ongoing commitment to improve customer service, the Community Development Department/Building Division has installed an Interactive Voice Response System. You can now schedule inspections, or check results, 24 hours a day, 7 days a week!

**VoicePermits Line
(209) 937-8560**

- **Schedule Inspections**
- **Cancel Inspections**
- **Retrieve Inspection Results**
- **Check Plan Review Detail**
- **Access Staff Directory**

Before calling you will need

- A touch-tone telephone
- A site-specific Building Permit Number
- An Inspection Code. *Choose from the codes listed on the back of this brochure.*

You will be prompted through the entire process. Press [*] at any time for more information.

Choose from the following options:

- Press [1] **Schedule an Inspection**
- Press [2] **Cancel an Inspection**
- Press [3] **Obtain Inspection Results**
- Press [4] **Check Plan Review Detail**
- Press [5] **Access Staff Directory**
- Press [0] **Transfer to Staff**
- Press [#] **Disconnect and Hang Up**
- Press [*] **Additional Information**

The **VoicePermits** system will prompt you each step of the way. You may perform multiple transactions during each call. At the end of the call you will be issued a confirmation number. We recommend that you keep a record of your confirmation numbers and associated transactions in case they are needed for future reference.

Schedule an inspection

1. Call the VoicePermits line (209) 937-8560.
2. Press 1 to schedule the inspection
3. Enter the **Building Permit Number**. *The system will confirm the permit by speaking back the site address.*
4. Enter the **Inspection Date**. *The cut-off time is 5 p.m. for an inspection on the following day.*
5. Enter the **Inspection Code** (using a code from the list on the back of this brochure).

After you have scheduled the inspection, you will be able to:

- **Leave a message** for the inspector
- **Request another inspection**, same permit
- **Request another inspection**, different permit
- **Get a Confirmation Number and end call.** *Use this Confirmation Number when inquiring about this telephone request.*
- **Return to Main Menu**

Cancel an inspection

1. Call the VoicePermits system.
2. Press 2 to cancel an inspection.
3. When prompted, enter the **Permit Number**. *The system will confirm the permit by speaking back the site address.*
4. Enter the **Inspection Code** (using a code from the list on the back of this brochure).

After you have cancelled the inspection, you will be able to:

- **Cancel another inspection**, same permit
- **Cancel another inspection**, different permit
- **Get a Confirmation Number and end call.** *Use this Confirmation Number when inquiring about this telephone request.*
- **Return to Main Menu**

Obtain Inspection Results

1. Call the VoicePermits system.
2. Press 3 to obtain inspection results.
3. When prompted, enter the **Permit Number**. *The system will confirm the permit by speaking back the site address.*
4. Press [1] to have **Inspection Results Spoken**, or Press [2] to **Receive a Fax Copy** of the inspection results. *You will be asked to enter your fax number including area code.*

After you have listened to or received a fax of the inspection results, you will be able to:

- **Listen to/receive a fax of more inspection results**, different permit
- **Return to Main Menu**

Check Plan Review Detail

1. Call the VoicePermits system.
2. Press 4 to check plan review detail
3. When prompted, enter the **Permit Number**. *The system will confirm the permit by speaking back the site address.*
4. Press [1] to have **Plan Review Detail Spoken**, or Press [2] to **Receive a Fax Copy** of the plan review detail. *You will be asked to enter your fax number including area code.*

After you have listened to or received a fax copy of the plan review detail, you will be able to:

- **Check the plan review detail**, different permit
- **Return to Main Menu**

Additional Information

You can press [0] at any time to transfer to a staff member. You can also press [*] to hear an explanation of your current options.

Additional Information

Verify Soils Engineering

105 Compaction, Moisture, Cond., etc.
Required Prior to Foundation Insp.

Foundation Inspections

108 Grp-Found (110,115,120,122,129)
110 Setbacks
115 Footings
120 Piers/Caissons
122 Hold Downs
129 Ufer Ground
135 Verify Special Inspection
Do not Pour Concrete Until ↑ is appd

Underground Inspections - Site

140 Sewer
145 Water
150 Storm Drain
156 Plumbing
157 Electrical
Do not Backfill Until ↑ is approved

Under or In Slab Inspections

165 Under or in Slab Plumbing
170 Under or in Slab Mechanical
175 Under or in Slab Electrical
180 Under or in Slab Reinforcement
Do not Pour Concrete Until ↑ is appd

Underfloor Inspections

185 Underfloor Plumbing
190 Underfloor Mechanical
195 Underfloor Electrical
205 Underfloor Framing
210 Underfloor Insulation
Do not Subfloor Until ↑ is approved

Shear Nailing

301 Grp Shear (305,310,315,325,330)
305 Walls-Interior
310 Walls-Exterior
315 Roof
320 Floor

Connections

325 Collectors/Drag Struts
330 Hold Downs

Rough/Top/Out Inspections

401 Grp Rough (405,410,420,425,435,
405 Plumbing 440,445,450,455)
410 Shower Pan/Hotmop
415 Multi-Story waste
420 Gas Piping
425 Mechanical
430 Mechanical Fire Damper
435 Electrical
440 Mfg. Fireplace
445 Security Code
450 Frame
455 Electrical Service

Concrete/Masonry Walls

460 Reinforcement
Cover No Work Until ↑ is approved

Insulation/CEC Regs

470 Building
Do not Cover Until ↑ is approved

Sheetrock

475 Nail/Screw
480 Firewall-1st Layer
485 Firewall-2nd Layer

Gas Test

465 Gas Test
Do not Tape Until ↑ is approved

Lath and Plaster

490 Interior
495 Exterior

Exterior Veneer

505 Structural
510 Brick Ties
515 Stone, etc.
520 Vinyl

"T" Bar Inspections

525 Mechanical
530 Electrical
535 Building
Do not Install Ties Until ↑ is approved

Miscellaneous Inspections

540 Temporary Power
545 Building (Misc)
560 Electrical (Misc)

Re-Roofs

565 Tear Off
570 Structural
575 Roof Nail
580 Final

Swimming Pools

601 Grp Pregunite (605,610,615,620,
625,630,635,640)

605 Location (On-site)

610 Rebar
615 Bonding
620 Sewer Reroute
625 Filler Lines
630 Circulating Lines (Pressure Test)
635 Underground Electrical
640 Gas Lines
645 Predeck
650 Preplaster/Fencing
655 Rough Electrical
660 Final

**Final Required-Pool Not to be Filled
Until Fencing is Completed**

Final Inspections

701 Grp Final (705,710,715,720,725,
730,735,740,760,765,770)

705 Plumbing

710 Mechanical

715 Fireplace

720 Electrical

725 Building

CEC Regs

730 Plumbing/Mechanical

735 Electrical

740 Building

Handicap

745 Plumbing/Mechanical

750 Electrical

755 Building

760 Security Code

765 Electrical Service

770 Gas Service

775 Public Works

780 Fire

785 Fire Protection System

790 Fire-Stock Racks

800 Special Inspection Final Report

810 Flood Elevation Certificate

820 Temporary Cert. of Occupancy

825 Certificate of Occupancy

NOT IN USE UNTIL 1/3/06 AT 5 P.M.

Thank you for calling the
VoicePermits IVR System

Other contacts:

Main number: 209.937.8561



City of Stockton

Community Development
Department/Building Division

VoicePermits™

Interactive Voice Response System

Quick Reference Guide

(209) 937-8560

345 North El Dorado Street
Stockton, CA 95219

IVR Phone: (209) 937-8560
cdd@ci.stockton.ca.us



CITY OF STOCKTON

Call the automated **VoicePermits** IVR System
for all of your Building Division
transactions 24-hours a day.